*https://tlconcept.eu/en/job/customer-service-fitter-m-f-d-for-the-hvacr-department-karlsruhe/*

# Customer Service Fitter (m/f/d) for the HVACR department – Karlsruhe

**Hiring organization**
TL Concept GmbH

**Employment Type**
Full-time

**Beginning of employment**
as of now

**Duration of employment**
unlimited

**Industry**
Building trade

**Job Location**
Amalienbadstraße 41, 76227, Karlsruhe, Baden-Württemberg, Deutschland

**Date posted**
23. March 2026

## Description

With 230 permanent employees and more than 220 freelancers,
has been supporting its customers for many years in the planning, manufacture, installation and
maintenance of building services equipment, delivering solutions of the highest German
quality for construction projects throughout Europe.

Gebäude- und Fertigungstechnik GmbH is a subsidiary of TL Concept GmbH and specializes in ventilation, air conditioning and refrigeration systems.

Our common goal is to ensure the highest quality and maximum efficiency for our customers. We specialize in the implementation of major
projects and framework contracts throughout Germany and in
other European countries.

To strengthen our team in Karlsruhe, we are looking for a **Customer Service Fitter (m/f/d) for the specialist area of heating, cooling, ventilation, sanitation** at the earliest possible date.

**Place of work: Karlsruhe**

**This is what you can expect from us:**

- **Responsibility & variety:** An exciting role with creative freedom in a dynamic company with a real winning mentality.
- **Attractive framework conditions:** permanent employment in a modern, internationally positioned company.
- **A work culture that inspires:** open communication through our own employee app, flat hierarchies and collegial cooperation at eye level, paired with regular company events.
- **Top equipment & fair remuneration:** company car and smartphone for our colleagues in the field, attractive salary and company health insurance.
- **Further development included:** Professional and personal development as well as the option of working on exciting and future-oriented projects throughout Germany.

## Responsibilities

**What you can expect from us:**

- Carrying out individual repairs, maintenance and fault clearance services
- Maintenance of gas instantaneous water heaters, gas combi boilers, gas boilers, solar systems, heat pumps, oil boilers and district heating systems
- Renewal of devices and requirements
- Qualified electrician for defined activities (desirable)

- Gas installations – testing gas pipes (load test, leak test and leakage measurement)
- Customer service and emergency service operations with mobile connection
- Material procurement, measurement and organization
- Documentation of work carried out

## Qualifications

**What you bring with you:**

- Completed vocational training in one of the trades heating, ventilation, sanitation
- **Several years of professional experience** in the maintenance of residential properties desirable
- High level of personal responsibility
- Flexibility, commitment and independent work
- Customer-friendly and competent appearance
- Class B driver's license
- Good written and spoken German

## Job Benefits

**What we can offer you in addition to our experience:**

- an **open-ended** employment contract
- an attractive salary
- Company health insurance
- the company pension scheme
- our own employee app
- systematic onboarding
- a **secure job** in a constantly growing company
- a familiar working atmosphere
- **30 vacation days**
- Individual development opportunities
- Further training opportunities
- **modern IT** equipment
- Regular, fun & sporty company events

If you feel that our company is a good fit for you, we look forward to receiving your application, stating your earliest possible starting date and salary expectations, to **bewerbung@tlconcept.eu**

## Contacts

**Ihr Kontakt zu unserem HR-Team:**

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**TL Concept GmbH**

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