https://tlconcept.eu/en/job/head-of-service-and-maintenance-m-f-d-for-the-hvac-department-karlsruhe/

Head of Service and Maintenance (m/f/d) for the HVAC department – Karlsruhe

Hiring organization
TL Concept GmbH

Employment Type
Full-time

Beginning of employment
as of now

Duration of employment
unlimited

Industry
Building trade

Job Location
Amalienbadstraße 41, 76227, Karlsruhe, Baden-Württemberg, Deutschland

Date posted
23. March 2026

Description

With 230 permanent employees and more than 220 freelancers,
has been supporting its customers for many years in the planning, manufacture, installation and
maintenance of building services equipment, delivering solutions of the highest German
quality for construction projects throughout Europe.

Gebäude- und Fertigungstechnik GmbH is a subsidiary of TL Concept GmbH and specializes in ventilation, air conditioning and refrigeration systems.

Our common goal is to ensure the highest quality and maximum efficiency for our customers. We specialize in the implementation of major
projects and framework contracts throughout Germany and in
other European countries.

To strengthen our team in Karlsruhe, we are looking for a **Head of Service and Maintenance (m/f/d) for the specialist area of heating, cooling, ventilation and sanitation** as soon as possible.

Place of work: Karlsruhe

This is what you can expect from us:

- **Responsibility & variety:** An exciting role with creative freedom in a dynamic company with a real winning mentality.
- **Attractive framework conditions:** permanent employment in a modern, internationally positioned company.
- **A work culture that inspires:** open communication through our own employee app, flat hierarchies and collegial cooperation at eye level, paired with regular company events.
- **Top equipment & fair remuneration:** company car and smartphone for our colleagues in the field, attractive salary and company health insurance.
- **Further development included:** Professional and personal development as well as the option of working on exciting and future-oriented projects throughout Germany.

Responsibilities

What you can expect from us:

- The management, motivation and development of a dedicated service and customer service team are in your hands.
- You plan, organize and reliably monitor service calls and maintenance work on systems.
- As the central point of contact for our customers, you make a significant

contribution to their satisfaction and cultivate long-term relationships.
- You ensure compliance with all relevant standards, regulations and legal provisions.
- With an eye for efficiency, you analyze existing processes and continuously develop them further.
- You will also be responsible for the economic management of the service area.

Qualifications

What you bring with you:

- A degree in energy and building services engineering, supply engineering or a comparable qualification as a technician or master craftsman (m/f/d) forms the professional basis.
- You have several years of professional experience, ideally supplemented by management experience.
- Strong communication skills, assertiveness and the ability to inspire teams are among your personal strengths.
- An existing customer network is an advantage and will be gladly contributed.
- A sound knowledge of relevant standards and regulations, such as the Drinking Water Ordinance, VOB, BGB, work contract law and accident prevention regulations, is part of your professional repertoire.
- You work analytically, independently and with a high level of commitment. Flexibility rounds off your profile.

Job Benefits

What we can offer you in addition to our experience:

- an **open-ended** employment contract
- an attractive salary
- Company health insurance
- the company pension scheme
- our own employee app
- systematic onboarding
- a **secure job** in a constantly growing company
- a familiar working atmosphere
- **30 vacation days**
- Individual development opportunities
- Further training opportunities
- **modern IT** equipment
- Regular, fun & sporty company events

If you feel that our company is a good fit for you, we look forward to receiving your application, stating your earliest possible starting date and salary expectations, to **bewerbung@tlconcept.eu**

Contacts

Ihr Kontakt zu unserem HR-Team:

Susanne Herrmann

Tel.: +49 (0) 35204 39 24 283

TL Concept GmbH

An der Novisol 2

01665 Klipphausen